



## New York State Correctional Officers & Police Benevolent Association, Inc.

102 Hackett Boulevard - Albany, NY 12209  
(518) 427-1551 [www.nyscopba.org](http://www.nyscopba.org) [nyscopba@nyscopba.org](mailto:nyscopba@nyscopba.org)



TO: NYSCOPBA Chief Sector Stewards  
FROM: Sharon Smith, Health Benefits Specialist  
DATE: October 16, 2007  
RE: Empire Plan Participating Labs Locator

With the loss of Quest Diagnostics' laboratories from the Empire Plan Participating Provider Network effective 1/1/07, NYSCOPBA has received numerous calls from members trying to locate participating labs in their area. Please inform your membership that for the most up-to-date listing, members should use Civil Service's website.

The website is: [www.cs.state.ny.us](http://www.cs.state.ny.us)  
Look for "Benefit Programs" - hit  
Look for "NYSHIP Online" - hit  
Look for "Find a Provider" - hit  
Under United HealthCare, look for "Laboratories" - hit

Once there, members can simply enter their zip code and all participating labs will be listed.

**NOTE:** Be sure to take note of those facilities with asterisks (\*) next to them:

- (1) Any facility with a single asterisk (\*) next to it is a hospital-based laboratory and requires a test request form from the member's physician to ensure testing is performed by LabCorp and subject to the \$18 copay.
- (2) Any facility with two asterisks (\*\*) next to it is a patient service center that LabCorp is in the process of opening. Call toll free (1-888-522-2677) to learn whether the site is, in fact, open for business.
- (3) Any facility with three asterisks (\*\*\*) after it is a hospital-based laboratory, meaning that if a member physically goes to that facility and has lab services performed, Blue Cross will most likely be responsible for the charges and the member will have a \$35 copay instead of an \$18 copay. However, if a member's provider takes the samples and mails them to one of these hospital labs (the member isn't physically present at the hospital), the copay will be \$18.

October 21, 2007  
Page 2

For those members without access to a computer, call United HealthCare directly (1-877-769-7447 - Option 1) for an up-to-date listing.

Should you have any questions in this regard, feel free to contact me.

ss

cc: NYSCOPBA Jt. Committee on Health Benefits