

# HELPFUL PHONE NUMBERS FOR WORKERS' COMPENSATION CASES

**NYSCOPBA 1-888-484-7279**

or

**518-427-1551**

<b><u>TOPIC</u></b>	<b><u>ASSISTANCE PROVIDED</u></b>	<b><u>PHONE NUMBER OR EXTENSION AT NYSCOPBA</u></b>	<b><u>CONTACT</u></b>
Accident Reporting System (ARS)	To report injury.	1-888-800-0029	Automated System
Workers' Compensation	Answer questions pertaining to WC and the NYSCOPBA contract.	247	Dana Betts, RN
Disability Pension	Explanation of disability pension process. Provides information and forms.	257	William Naylor
Medical Benefits	Explanation of health insurance when payroll status changes.	236	Sharon Smith
Norvest	If enrolled for optional disability insurance.	1-888-869-8252	Norvest Customer Assistance
Aflac	If enrolled for Accident/Sickness	1-800-366-3436	AFLAC Customer Assistance
Membership Services	Resolve problems with Norvest/Aflac Provide information to members leaving state payroll.	261	Stephanie Flanagan
Specialists/Physicians	List of specialists who accept WC cases.	1-877-632-4996	Website – <a href="http://www.wcb.ny.gov">www.wcb.ny.gov</a>
Advocate for the Injured Worker	Answers questions pertaining to your specific case.	1-877-632-4996	Website – <a href="http://www.wcb.ny.gov">www.wcb.ny.gov</a>