



# New York State Correctional Officers & Police Benevolent Association, Inc.

[www.nyscopba.org](http://www.nyscopba.org) - [retirement@nyscopba.org](mailto:retirement@nyscopba.org)



## Retiree Chapter (and Employees) Helpful Contacts

<b>NYS Employees Retirement System</b> <i>(Pensions, Calculations, COLA)</i> (518) 474-7736 or (866) 805-0990 110 State Street, Albany, NY 12244 <b>Online Account-</b> <a href="https://portal.osc.state.ny.us/">https://portal.osc.state.ny.us/</a> <a href="http://www.osc.state.ny.us">www.osc.state.ny.us</a>  <b>NYS Department of Civil Service</b> <i>(Employee Health, Dental and Vision, Retiree Health &amp; COBRA Vision &amp; Dental)</i> (518) 457-5754 or (800) 833-4344 (518) 485-5590 Fax Employee Benefits Division Albany, NY 12239 <a href="mailto:pio@cs.ny.gov">pio@cs.ny.gov</a> <a href="http://www.cs.state.ny.us">www.cs.state.ny.us</a>  <b>Empire Plan</b> PO Box 1600, Kingston, NY 12402 (877) 769-7447  <b>GHI/EmblemHealth- Dental</b> <i>(Employees Dental, COBRA, Direct pay for Retirees)</i> <a href="http://www.emblemhealth.com/">www.emblemhealth.com/</a> (800) 947-0101  <b>Davis Vision-</b> <i>(Employees Vision, COBRA, Chapter Discount Program)</i> (800) 783-3594 <a href="http://www.davisvision.com">www.davisvision.com</a>	<b>Social Security Administration</b> <i>(Social Security, SS Disability)</i> (800) 772-1213 <a href="http://www.ssa.gov">www.ssa.gov</a>  <b>Medicare</b> (800) 633-4227 <i>(Federal Health insurance for 65 and older, Disabled)</i> <a href="http://www.medicare.gov">www.medicare.gov</a>  <b>Norvest Financial-</b> <i>(Life Insurance, Retiree Chapter Dental and Vision Discount Plan)</i> (888) 869-8252 <a href="http://www.norvest.net">www.norvest.net</a>  <b>AFLAC</b> <i>(Employees optional injury/illness ins.)</i> (800) 366-3436 <a href="http://www.aflacny.com">www.aflacny.com</a>  <b>Liberty Mutual- Auto/Home</b> <i>(Optional Auto/Home)</i> (800) 225-8281 <a href="http://www.libertymutual.com">www.libertymutual.com</a>  <b>MetLife – Auto/Home</b> <i>(Optional Auto/Home)</i> 877491-5087 <a href="http://www.metlife.com/mybenefits%20today">www.metlife.com/mybenefits%20today</a>	<b>NYS Deferred Compensation</b> (800) 422-8463 <a href="http://www.nysdcp.com">www.nysdcp.com</a>  <b>AARP</b> (888) 687-2277 <a href="mailto:member@aarp.org">member@aarp.org</a> - <a href="http://www.aarp.org">www.aarp.org</a>  <b>Retired Public Employees Association</b> (518) 869-2542 or (800) 726-7732 <a href="http://www.rpea.org">www.rpea.org</a>  <b>NYS Bar Association (Attorney Referral)</b> (800) 342-3661 - fax (518) 463-5993 <a href="mailto:lrs@nysba.org">lrs@nysba.org</a> - <a href="http://www.nysba.org">www.nysba.org</a>  <b>U.S. Department of Veteran Affairs</b> (800) 827-1000 <a href="http://www.va.gov">www.va.gov</a>  <b>NYS Division of Veteran Affairs</b> (518) 474-6114 or (888) 838-7697 <a href="http://www.veterans.state.ny.us">www.veterans.state.ny.us</a>  <b>Working Advantage (Discounts for Employees and Retirees)</b> 800.565.3712 <a href="http://www.workingadvantage.com/">http://www.workingadvantage.com/</a> Click on "Register", "Employees", enter ID# 970929129. <a href="#">Flyer</a> on our web site
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### NYS Retirement System Direct Dial Phone Numbers

Call Center	518.474.7736	Call Center	866.805.0990
Fax	518.402.4433	Arrears (reg # ending in 00 - 49)	518.474.4913
Arrears (reg # ending in 50 - 99)	518.474.8542	Arrears Payment	518.474.2987
Beneficiary Changes	518.474.3186	Deaths	518.474.7502
Deaths	518.474.6570	Disability	518.474.7736
Disability in Process	518.474.2078	Estimates	518.474.5369
Excess Contributions	518.474.7621	Loan Overpayments	518.474.7621
Loans	518.474.4608	Loan Information	518.474.7736
Membership Applications	518.474.3524	Retirement in Process	518.474.2608
Tier Reinstatement	518.474.1926	Tier Reinstatement	518.474.8482
Transfer of Membership	518.474.2602	Withdrawal	518.474.3502
Disability Pension	518.474.6920	Pension Checks	518.474.4449
Post-retirement Employment	518.474.6920	Recalculations	518.486.5810
Pension payroll	518.474.5400	Pension service	518.474.7736

### NYS Retirement System FAX Numbers

Service Retirement	518.402.2498	Member Documents	518.474.9438
Disability App. In Process	518.474.3091	Disability Retirees	518.408.3766
FOIL Requests	518.473.8940	General Fax	518.402.4433

### NYS Retirement System Email Addresses & Web sites

Hearings	<a href="mailto:hearings@osc.state.ny.us">hearings@osc.state.ny.us</a>	Secure Web Email Form	<a href="http://www.osc.state.ny.us/retire/index.php">www.osc.state.ny.us/retire/index.php</a>
Facebook	<a href="https://www.facebook.com/nyslrs">www.facebook.com/nyslrs</a>	Blog	<a href="http://www.nyretirementnews.com">www.nyretirementnews.com</a>
Twitter	<a href="https://www.twitter.com/nyslrs">www.twitter.com/nyslrs</a>	Military Service Unit	<a href="mailto:msunit@osc.state.ny.us">msunit@osc.state.ny.us</a>
General Email	<a href="mailto:nyslrsinfo@osc.state.ny.us">nyslrsinfo@osc.state.ny.us</a>	Matrimonial Bureau	<a href="mailto:dro@osc.state.ny.us">dro@osc.state.ny.us</a>

**When contacting the NYS Retirement System by phone, expect to spend considerable time on hold. Consider sending your questions with the [Secure Web Email Form](#) (best, web address above) or fax the number above (be sure to include your name, retirement number, your contact information your detailed questions and your social security number). Mail pension or other changes by certified, return receipt, to the New York State and Local Retirement System, 110 State Street, Albany, NY 12244-0001.**

**When contacting NYS Civil Service by phone, expect to spend considerable time on hold. Consider sending your general questions to [pio@cs.ny.gov](mailto:pio@cs.ny.gov) (be sure to include your name, retirement number, your contact information your detailed questions and your social security number). Mail health, dental, vision and COBRA changes certified, return receipt to the New York State Civil Service, Employee Benefits Division, Albany, NY 12239 (no street address is correct).**