



New York State Correctional Officers & Police Benevolent Association, Inc.

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TO: NYSCOPBA Chief Sector Stewards

FROM: Sharon Smith, Health Benefits Specialist

DATE: October 3, 2019

RE: Information Pertaining to the Recall of Ranitidine Hydrochloride Capsules
(a Generic Version of Zantac)

The Empire Plan's prescription drug vendor, CVS/Caremark, is on top of the recall of Ranitidine Hydrochloride capsules (the generic version of Zantac). The recall was issued due to an unexpected impurity found in the product that may cause a potential health hazard or safety risk to members using the product. It was confirmed that the impurity of this product exceeded the levels established by the US Food and Drug Administration.

Members who have a question regarding the recall can call their doctor or Sandoz (the drug manufacturer) toll free at 1-800-525-8747 (Monday through Friday; 8:30 am to 5:00 pm ET) or visit www.us.sandoz.com. They can also call the Food and Drug Administration toll free at 1-888-463-6332 or visit www.fda.gov.

CVS/Caremark is sending letters to members who received this product through the CVS/Caremark Mail Service Pharmacy and their physicians. CVS Retail is sending letters to members who received the product at a CVS Pharmacy.

Should you have any questions on this memo, feel free to contact me.

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cc: NYSCOPBA Executive Board
NYSCOPBA Jt. Committee of Health Benefits