



New York State Correctional Officers & Police Benevolent Association

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TO: NYSCOPBA Members

FROM: Sharon Smith, Health Benefits Specialist

DATE: April 3, 2020

RE: 2nd Update to Telemedicine Program

NYSCOPBA received notification that the Telemedicine Program has received a good response. The plan is receiving positive outcomes with a wait time average in New York of 23 minutes for medical appointments. BlueCross/Blue Shield is actively recruiting additional providers to participate in the plan.

Effective immediately, a new feature of the plan is available. That new feature is the inclusion of audio-only visits.

Again, to sign up for this program, go to www.empireblue.com/nys. Should you have any questions, you can contact Empire BlueCross/Blue Shield at 1-877-769-7447, Option 2.

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cc: NYSCOPBA Executive Board
NYSCOPBA Jt. Committee on Health Benefits